



Dear Valued Customers and Partners,

The safety and health of all Fischer-Robertson, Inc. employees, customers, suppliers, and their families is critical. Given the effort to reduce the spread of the COVID-19 virus we believe it is wise to modify the way we do business. We want to make you aware of our response plans.

Fischer-Robertson, Inc. would like to let you know that we will continue working hard during these trying times dealing with the COVID-19 virus to meet and exceed all your filtration requirements. We are a small business with our corporate office set up to work in a social distancing environment allowing our complete team to remain in place to meet your needs.

Our Field Salesmen/Engineers will not be initiating any customer visits at this time but will be available via email and phone to respond to any of your needs. They will also be available for customer initiated visits when required and when these visits can be done in a safe manner in accordance with State and Federal guidelines.

We will be working closely with our manufacturers to ensure our deliveries are on time and there aren't any interruptions in the supply chain. As we are all aware, this is an ever changing situation and we will update this information as new information becomes available from our business partners.

Fischer-Robertson Inc. greatly appreciates your business and our relationship and will strive to maintain our superior customer service during this Global crisis.

If you have any questions or require additional information, please feel free to contact our office.

Regards,

Caren Easter

Caren Easter, President/CEO